



Dear Valued Customer,

We want to ensure your transition to our new online banking platform is as smooth as possible. To help you prepare, we've created an <u>Online Banking</u> Conversion Checklist with key steps to take before and during the transition.

You can access the checklist and other important details on our Integration Resource Page at westtownbank.com/capital-bank. We encourage you to review it early to ensure you're fully prepared. Also check out the FAQs for more information.

If you have any questions, our Team is here to help. You can reach us at 833-901-0058 or email us at connect@capitalbankmd.com (Mon - Fri, 8:30am - 5:00pm ET).

Thank you for being a valued customer. We appreciate your partnership and look forward to providing you with a new, innovative way to bank online.

Sincerely, The Capital Bank Team



