Digital Banking Guide

Customer To Customer Transfer



capitalbankmd.com





User Guide - Customer to Customer Transfer

Introduction - Customer to Customer Transfer

The 'Customer to Customer Transfer' functionality available in Personal Online Banking is used for transferring funds within Capital Bank accounts. Transfers can be made between Capital Bank's checking and savings accounts. As the transfers are between internal accounts, they are processed in real time. The 'Customer to Customer Transfer' option offers speed, convenience and efficiency in managing payments.

Please Note: Customer to Customer transfers can be initiated only between customers within the same Financial Institution.

Good Morring, RETAIL USER FDC for Crocknursed-Bocked by the full folin and credit of the U.S. Government Home Transfers & Payments Services Settings Monte Settings Settings Online Activity Log Off Settings Settings Customer to Customer Transfer Send money to anyone with a Capital Bank checking or savings account Savings account	 Overview: This user guide explains the process of creating a 'Customer to Customer Transfer' Section 1: Create Customer to Customer Transfer Navigation: To create a new Customer to Customer Transfer, navigate to Customer Transfer' tile on the 'Transfers & Payments' page.
Transfer Funds to Another Customer Make one-time transfer to another Customer's account. Enter your account information From Account DDA PERSONAL 1427 522.39 Amount 16.43	 2. Account Information: a. From Account: Select the account to be debited using the 'From Account' dropdown menu. b. Amount: Enter the desired amount in the 'Amount' field. c. Description: Enter any relevant details regarding the transaction in the 'Description' field to help identify or categorize the payment.
Inter recipient member information Account Number Account Type Inter scharacters of First Name First 3 characters of Last Name Tot Inter Account Number Inter Account Number Number Inter Account Number Number Inter Account Num Number Inter Account Number Inter Account Number Inter	 3. Recipient Member Information: a. Select the 'Account Type' using the dropdown. b. Based on the 'Account Type' selection, enter full account number of the recipient's account number in the 'Account Number' field. c. Enter the first three characters of the recipient's first name. d. Enter the first three characters of the recipient's last name. e. Click on 'Submit' button to save and submit the payment. f. A popup indicating that the transfer is successfully submitted will appear.

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