

Authorizing an Intuit application for Direct Connect

Because Intuit Direct Connect does not support multi-factor authentication (MFA), and the Quicken® or QuickBooks® client software user interface does not have a workflow for MFA, our online banking platform has developed a process that allows users to open an authorization window through online banking before using Direct Connect with a Quicken or QuickBooks application.

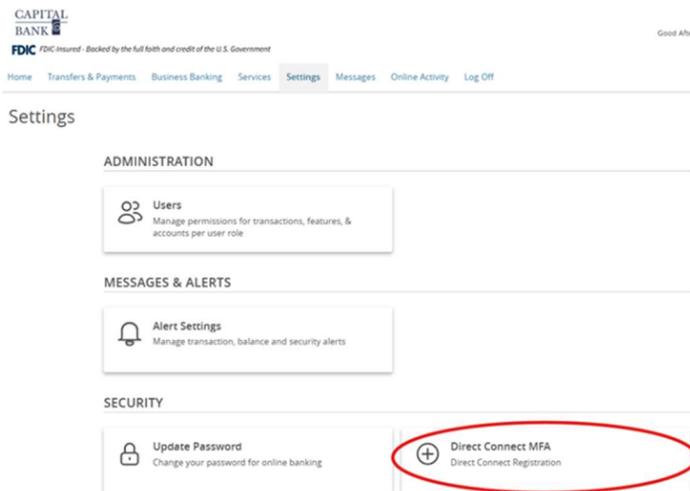
File registration errors: When a user attempts to connect their Quicken or QuickBooks account using their data file, they may receive an error and information redirecting them to activate the service inside of online banking.

Authorizing a product within digital banking

To authorize your data file directly using your online banking login:

1. Log in to digital banking and navigate to the registration form by selecting:
Services > Direct Connect MFA.

See screenshots below for what the page(s) look like depending on your access level.



2. Select “Generate” on the form to start a new authorization window. The following message will appear: "A new Client UID (this is your online banking User ID that you use to log in) registration window was generated.", but no Client UID will appear on the form. See screenshot below.

Intuit Direct Connect Registration

A new Client UID registration window was generated. x

Please fill out the form.

Client UID	Registered Date
No registered client UIDs	

Click the "Generate" button to generate a new Client UID registration window.

[Generate](#)

3. Re-initiate the connection process within Quicken or QuickBooks within the next 15 minutes to securely link your account.
4. After you reconnect your account with Quicken or QuickBooks, log in to online banking again, navigate to the Direct Connect MFA page, and then select Submit to complete registration. Your Client UID will be listed in the form to confirm the registration process was successful.

Note:

If you miss the 15-minute registration window, repeat these steps again to link your account.

Once the registration process has been completed successfully, you will not need to register the Client UID again.